

## Christmas / New Year Closure Hours – December 2024 to January 2025

**A number of organisations will be closed for longer over this Christmas/ New Year period to allow staff additional time to rest following work undertaken this year.**

Agency Name	Christmas Period Opening Hours (December 2024 - January 2025)		What assistance is provided?	Who is eligible?	Access or Referral Process over Christmas Period
	Last day of year	Re-opening			
<b>Alphington Community Centre</b>	Friday 13 December 2024	Wednesday 29 January 2024	Community programs	Residents of Darebin	No services provided over closure period.
<b>Bridge Darebin</b>	Wed 18 December 2024	Monday 20 January 2025	Food relief and Laneway Lunch	Residents of Darebin	No services provided over closure period.  Food relief will restart on Monday 20 January, and Laneway Lunches will restart on Friday 31 January.
<b>Darebin City Council Family Services</b>	Closed between Christmas and New Year, reopening Thursday 2 January 2025		Support to families who have children 18yo and under living, working or studying in Darebin	Residents of Darebin	No services provided over closure period.
<b>Darebin City Council Supported and Connected Living (formerly Aged and Disability) Services</b>	<p><b>Home Support Services</b> Open as usual between Christmas and New Year's Eve for all services, including personal care, domestic assistance, flexible respite, shopping and delivered meals.</p> <p><b>Home Maintenance / Home Modifications</b> Home maintenance services will be provided for urgent needs only.</p> <p><b>Community Transport</b> Closed between Christmas and New Year's Eve.</p>		<ul style="list-style-type: none"> <li>• Aged Care and HACC PYP</li> <li>• Home Support Services</li> <li>• Home Support Assessments</li> <li>• Aged Care Navigation support</li> <li>• Support for Carers Program</li> <li>• Social Inclusion and Social Support – closed from 1pm, 24 December, and open</li> </ul>	Residents of Darebin  By service	All team phones will be covered during this time.  Assessment Services will be managed through Intake.

	<b>Assessment Services</b> Closed public holidays only.  <b>Positive Ageing / Support for Carers</b>  Closed from 1pm, 24 December 2024 and open from 8am, 2 January 2025.		from 6 January 2025.		
<b>Darebin Intercultural Centre</b>	Thursday 19 December 2024	Thursday 30 January 2025	Community programs and services	Anyone in need of service	No programs or services provided over closure period.
<b>DIVRS</b>	Thursday 19 December 2024	Monday 13 January 2025	Food parcels, grocery items and frozen meals, help paying bills, utility grants, no interest loans, referrals, community information and support	Anyone in need of service	No services provided over closure period.
<b>East Preston Community Centre</b>	Thursday 12 December 2024	Tuesday 4 February 2025	Community programs, social support, fresh food	East Preston residents	No services provided over closure period.
<b>Encompass Care</b>	Wednesday 18 December 2024	Tuesday 28 January 2025	Food relief, community connections programs	Anyone in need of service	No services provided over closure period.
<b>Fitzroy Legal Service</b>	Monday 20 December 2024	Monday 6 January 2025	Legal advice	People with legal issues	People with urgent legal issues directed to call Victoria Legal Aid- <b>1300 792 387</b> .
<b>Haven Home Safe</b>	Closed Christmas and New Year public holidays only		Housing, financial assistance, case coordination, outreach	Anyone in need of service	Statewide After-hours Service for those at risk of or experiencing homelessness:  Monday to Friday 5pm – 9am, 24hrs on weekends and public holidays.  Phone: <b>1800 627 727</b> (free call) or <b>(03) 9536 7777</b> .

<b>Hotham Street Community Team</b>	Closed Christmas Day, Boxing Day and New Years Day only		Mental health support services	Anyone in need of service	For after-hours contact call Centralised Triage on <b>1300 874 243</b> (24hr service).
<b>Jika Jika Community Centre</b>	Friday 20 December 2024	Monday 6 January 2025	Community programs and social support	All	<p>Food relief program only on Monday 30 December.</p> <p>From January 6, 2025, onwards open Monday-Friday 11am-2pm for food relief program with additional activities on Monday (BBQ), Tuesday (morning tea) and Wednesday (midday movie).</p> <p>Normal business hours and programs resume in February.</p>
<b>Merri Outreach Support Service - Darebin Assertive Community Outreach Program</b>	<p>Closed public holidays</p> <p>Skeleton staff on but checking phone messages from 23 December 2024 until Wednesday 1 January 2025</p>	Thursday 2 January 2025	Short term case management, outreach and referral / support.	People sleeping rough in the City of Darebin	<p>St Kilda Crisis Centre After Hours - <b>1800 627 727</b> (free call).</p> <p>Provides a state-wide after-hours crisis response service 24 hours a day, 7 days a week and face to face support daily from 9am - 11pm. May be able to offer emergency accommodation, information, referral and advocacy support.</p>
<b>Northern Community CareWorks</b>	<p>Preston Clothing Hub - Closed from 20 December 2024 to 2 February 2025</p> <p>Crisis Food (subject to stock availability) will operate from Monday, 30 December 2024, to Friday, 24 January 2025.</p>		<p>Preston Clothing Hub</p> <p>Crisis Food</p> <p>Crisis Pet Food</p> <p>Showers</p>	Anyone in need of service	Emergency food and shower services in December and January by appointment only – call <b>9937 2144</b> to make an appointment. If unanswered, leave a message.
<b>PRONIA</b>	Friday 20 December 2024	Thursday 2 January 2025	Emergency relief and aged, disability and community services		People can email or ring over the holidays, and will receive a call back after closure period.

<b>Reservoir Neighbourhood House</b>	Friday 20 December 2024	Monday 6 January 2025	Food relief and community programs		No services provided over closure period. Call ahead after January to enquire about services available – <b>8488 6655</b> .  Back to full operations in February.
<b>Services Australia</b>	Closed 25-27 December 2024, and Wednesday 1 January 2025.	Open 30/31 December 2024, and as normal on Thursday 2 January 2025	Government payments and services	Anyone in need of service	More information about <a href="#">Public holiday reporting and payments dates</a> .
<b>Span Community House Inc</b>	Thursday 19 December 2024	Monday 20 January 2025	Throughout the closure period no activities or assistance is available.		Throughout the closure period no activities or assistance is available.
<b>The Salvation Army Preston</b>	Monday 23 December 2024	Monday 6 January 2025	No Interest Loans (NILS), Financial Counselling – MoneyCare operating throughout except for public holidays	Any person(s)	No services provided over closure period.
<b>Thornbury Church of Christ</b>	<p>Closed Monday 23 December 2024, Tuesdays, Thursdays, Saturdays and public holidays.</p> <p>Closed January 20-27, 2025, reopening Wednesday 29 January 2025, 2.30pm-5pm.</p>		<p>Food relief, frozen meals, pantry items, fresh fruit, vegetables and bakery items.</p> <p>Social support / holiday programs and activities.</p>	Anyone in need of service	<p>Some food relief services provided over closure period, however there will be a holiday program running on Mondays, Wednesdays, Fridays and Sundays (excluding public holidays).</p> <p><b>Bookings required for holiday program – 0433 613 414.</b></p>
<b>Your Community Health</b>	Northcote and PANCH sites closed early on Tuesday 24 December 2024 – Wednesday 1 January 2025.	Thursday 2 January 2024 – all services reopen.	<p>We partner with people and communities to deliver health and wellbeing services and promote equity.</p> <p>Health services we offer include medical, oral health, allied health (physiotherapy,</p>	<p>Priority access given to:</p> <ul style="list-style-type: none"> <li>Aboriginal and/or Torres Strait Islander people</li> <li>Newly arrived Refugees and Asylum Seekers</li> <li>Children under 12</li> </ul>	No services provided over closure period.

	Emergency dental open at East Reservoir only on 30 & 31 December.		counselling, dietetics, occupational therapy, podiatry, speech pathology) social support and community programs.	(with support to their parents and carers) <ul style="list-style-type: none"> <li>• Adults aged 65 or over</li> <li>• People who are socioeconomically disadvantaged</li> <li>• People with chronic or complex conditions</li> <li>• People who live in unsafe or insecure environments</li> <li>• People who live with a disability</li> </ul>	
<b>Victorian Aboriginal Child Care Agency (VACCA)</b>	Friday 20 December 2024	Thursday 2 January 2025	Aboriginal community programs and services	Aboriginal and Torres Strait Islander people	Emergency food relief available throughout closure period for Aboriginal and Torres Strait Islander people only.
<b>Victorian Aboriginal Community Services Association Limited (VACSAL)</b>	Friday 20 December 2024	Monday 6 January 2025	<ul style="list-style-type: none"> <li>• Homelessness Outreach Support Program</li> <li>• Youth Justice Program</li> <li>• Aboriginal Centre for Males</li> <li>• Aboriginal Private Rental Program</li> <li>• Local Justice Program</li> </ul>	Aboriginal and Torres Strait Islander people	No services available during closure period.