Dear Resident,

Re: Darebin City Council – Odour Log

I refer to your recent request relating to odour/smoke that is causing you concern. To assist our Officer's with investigating this matter we request you complete an odour log, this log has been enclosed for your action. For information on the types of odour/smoke that Council investigate, please see <u>Council's website</u>.

The odour log must be completed for at least a <u>14 day</u> period as this allows Council to identify any patterns regarding frequency and duration and area of the house. If the emissions are entering a habitable room, this includes bedroom, lounge room, etc. We seek your support in this investigation, please complete these logs with accuracy and clear descriptions because they may be used as evidence if further action is pursued.

The data provided will enable an Authorised Officer to determine whether the emissions may be seen to be potentially unreasonable or a nuisance that requires further investigation. This is determined by frequency, duration, as well as the type of odour.

Council is required to consider a number of factors when determining whether the odour/smoke is unreasonable or whether a nuisance exists.

Please note that where the emission is not deemed to be unreasonable or a nuisance, Council will not be able to take any further action. In these cases you may be advised to speak to your neighbour directly, consider mediation with your neighbour through the Dispute Settlement Centre of Victoria or seek to resolve the matter privately.

Where odour logs have not been returned to Council after a period of <u>30 days</u> from the date of lodgement of your request, Council will consider that the matter has been resolved and no further action will be taken.

Once completed and signed odour logs can be submitted via <u>mailbox@darebin.vic.gov.au</u>.

Regards,

Health Protection Unit City of Darebin





Darebin City Council ABN 75 815 980 522

Postal Address PO Box 91 Preston VIC 3072 T 03 8470 8888 F 03 8470 8877 darebin.vic.gov.au

National Relay Service relayservice.gov.au

If you are deaf, or have a hearing or speech impairment, contact us through the National Relay Service.

R

Speak your language T 03 8470 8470

العربية 繁體中文 Eλληνικά fçदी Italiano Македонски नेपाली ਪੰਜਾਬੀ Soomalii Español اردو Tiếng Việt



ODOUR LOG

Please complete and sign the following noise log giving details of further incidents causing you odour nuisance over a minimum of 21 days and return it to the City of Darebin.

Please note that the information you provide the Council in this log may be presented in court should the complaint not be resolved informally.

	Complainant's Name:
the place to live	Complainant's Address:
	Property causing odour:

Type of odour: eq. Chemical

Date	Time odour observed in habitable room started	Time odour observed in habitable room stopped	Source of the odour	Which room could the odour be observed	Briefly describe the <u>Health Effects</u> how the odour has affected your health	Action Taken
01/02/2020	11.30pm	2.15am	Chemical odour from neighbours house	Bedroom	Headache	Spoke to the neighbour.

Date	Time odour observed in habitable room started	Time odour observed in habitable room stopped	Source of the odour	Which room could the odour be observed	Briefly describe the <u>Health Effects</u> how the odour has affected your health	Action Taken

Date	Time odour observed in habitable room started	Time odour observed in habitable room stopped	Source of the odour	Which room could the odour be observed	Briefly describe the <u>Health Effects</u> how the odour has affected your health	Action Taken

Privacy Statement

The collection and handling of personal information is in accordance with Council's Privacy Policy which is displayed on Council's website and available for inspection at, or collection from, Council's Customer Service Centres.

Declaration

I hereby confirm that the information I am providing on the log sheets is true and correct and that:

1. I am willing to give evidence in relation to this matter in a Court of Law or Tribunal

2. I have been informed that it is an offence under Section 210 of the Public Health and Wellbeing Act 2008 to give information, make a statement or produce a document that is false or misleading in a material particular to the Secretary, a Council, the Chief Health Officer or an Authorised Officer under this Act or the Regulations. A contravention of this section is guilty of an offence against this Act and may be liable to a penalty of not more than 60 penalty units in the case of a natural person, and of not more than 300 penalty units in the in the case of a Body Corporate.

I hereby acknowledge that the information contained above was written by me and is a true and correct account of observations taken of noise emanating from the above-mentioned property.

I understand that I may be required to present this document in a court of law should this matter ever proceed and further acknowledge that I make this statement knowing that it is an offence for a person to provide false or misleading information to a regulatory authority.

Signed: _____

Name: _____

Dated: ____/ ____/

Please return the completed Wood Heater Odour log to: City of Darebin 274 Gower Street PRESTON VIC 3072

Email: mailbox@darebin.vic.gov.au